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TITLE: Method and apparatus for handling incoming
telephone calls

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In a second example, assume Peter Parker is a third shift
foreman at Web
Industries. Parker sets up a selective call re-routing
entry in the database
to transfer his incoming calls to the other foremen when it
is not his shift.
If the call is being transferred, but is not answered by
the foreman, the call
is transferred to a second target, the operator. Parker's
selection criteria
are based only on time and day of the week.